

February 6, 2024

Dear Valued Customer,

After careful consideration, BrassCraft Manufacturing Company has decided to discontinue its Special Finish product line, including special finish water stops, risers, escutcheons, and others. The affected items are outlined in the file included with this notification.

Due to changes in product availability, orders for SKUs in inventory will be completed. Any orders that **do not** have on-hand inventory will be cancelled. We apologize for the inconvenience this may cause.

Our commitment to providing the right products for a job done right is a key driver in making adjustments to our product offering. We are focused on evolving with our industry, current trends, and the needs of our customers.

We appreciate and value your partnership. We regret any inconvenience this decision may cause. As always, BrassCraft strives to provide you with excellent customer service and remains committed to providing you with products your customers can trust for a job done right. If you have any questions regarding this notification, please contact your sales representative.

Regards,



Mahesh Cheerla
Leader of Product Development